

Type of Work	Vendor	Park Crossing Homeowner
<b>Bathroom/Tile Renovations</b>	Doug Bialy D & D Flooring 704-374-9125	Marlene Lewis—July 2010 Renovated two bathrooms, gutted one, did great job, reasonable price.
<b>Carpet Cleaning</b>	Sears Carpet & Upholstery Care 704-770-0444	Erin Jones 10/2008 They were fantastic and did a thorough job.
<b>Computer Repair</b>	Bob Baron 704-651-9967 e-mail bob@computerservice4you.com	H. Murray—June 2009 Highly impressed how knowledgeable and reasonable he way.
<b>Contractor</b>	Dave Dellinger Tarheel Masonry & Concrete Co. Pineville, NC 704-589-0879	Spindola—April 2016 Built a beautiful outdoor stone fireplace & patio in my back yard; very reasonable & they did a great job; very satisfied with their workmanship & cleanliness.
	Phil Hughes P.R. Hughes LLC P.O. Box 471123 Charlotte NC 28247 704-309-4314 M 704-366-9760 O <a href="mailto:phughes@prhughesllc.com">phughes@prhughesllc.com</a> <a href="http://www.prhughesllc.com">www.prhughesllc.com</a>	Spindola—June 2013 Excellent job on sunroom/covered terrace.
	Arbor Construction Group LLC Brian Macuga 704-361-8489 brian.macuga@att.net	Courtney & Kevin O'Neil—Sep. 2009 We are thrilled with the workmanship, the outcome and the price.
	Mike Hughes 704-361-5897	R. Wall—March 2011 Artisans who take pride in work.
	K & A Construction Kevin Smith & Aaron Terzulli 864-844-4529	Leah Jones—April 2011 These guys did a lot of work at the house. They have fantastic prices and pay attention to details.
	JH Custom Builders <a href="http://www.jhcustombuilders.com/">http://www.jhcustombuilders.com/</a> Josh Jones (704) 904-9927 Kyle Hedges (704) 222-2766	Michael Ritchie—April 2010
<b>Decorative Concrete</b>	Landscape edging, repairs of existing concrete & new concrete 888-201-4763	Keith Jayma—Dec. 2006 Landscape edging done. Very pleased.
<b>Driveway Concrete</b>	Dan Crawley, Inc. (704)596-1507 (704)361-1955	Butterworth—June 2006 Excellent job. Very reliable.
<b>Electrician</b>	Rick Metcalf EZ Electric cell 704-201-5867 r-metcalf@ezelectricnc.com	Bilon—March 2010 Very professional
<b>Garage Door Repairs</b>	Terry Burleson Terry's Overhead Door 704.888-3885 Beeper # 704.518-4142	Fasse—March 2011 Great Service. Fairly priced. Asimos—March 2008 He was a gentleman. Very prompt.

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	Hill's Garage Door Service 704-933-3576 704-634-2317 (cell)	Chin—March 2008 Replaced garage door opener. March 2009 Replaced broken springs. He is prompt and efficient.
<b>Handyman</b>	Ricardo Guerrero 704-941-4601 Small Carpentry Repairs	Chin—May 2010 He did a great job repairing my front porch. Duppsstadt—June 2014 He is very good & reasonably priced.
	Antonio Heredia A&J Handyman 704-497-6291	Spindola—July 2013 Meticulous & cleans up nice after all jobs. Reasonable too.
	Terry Brickey Email: <a href="mailto:TBrickey@PRCOC.org">TBrickey@PRCOC.org</a> 704.907.7044	Patrick Faulkner – Nov. 2016 Got the job done in one day, very reasonably priced, courteous & polite.
<b>Hardware &amp; Decor</b>	Ken Martone Modern Hardware and Décor <a href="http://modernhardwareanddecor.com">http://modernhardwareanddecor.com</a> 704-989-9218	Duppsstadt—June 2011 Updated hardware throughout the house, superb job, pricing very reasonable, highly recommend.
<b>Heating &amp; Air</b>	MTB Mechanical 704-321-9250	Ted Miller—Jan. 2010 We have used them for 20 years and are very happy with their work and honesty.
	Tarleton Heating and Air 704-968-8406 <a href="http://tarltonheatingandair.com/">http://tarltonheatingandair.com/</a>	Linda Walker—Jan. 2014 Replaced heat pump system Very reasonably priced and highly rated on Angie's List. Ray Family—Oct. 2014 offered a great price and quick installation on a new system; even replaced (@ his cost) a crawl space light fixture that he had broken, accidentally. Honest. Unassuming.
<b>Home Inspectors</b>	Solland Home Inspections – 704-661-7566	Chuck Solland
	Robert Boucek Beech Home Inspections	Everhart – 03 August
<b>Irrigation Backflow Testing</b>	D & D Backflow Test & Certification Jack Dailey 704-846-7414 (office) 704-301-1825 (mobile) 704-846-2482 (fax)	Rec Club – May 2006 Evelyn Chin—August 2006
<b>Landscapers/Lawn</b>	Rhino Lawn & Landscaping 704-492-8950 www.rhinolawnservices.com	Evelyn Chin—Sept. 2015 He did a great job aerating the lawn. He was prompt, courteous and cleaned up any messiness.
	Michael Romano 704-891-1772	Leah Jones – April 2010 fantastic price and attention to detail
	Chad Knapp Charlotte Outdoor Impact, LLC 704-737-1754 704-631-9913	Erin Jones 10/2008 He aerated and seeded for us. He did a great job.
	Gene Burnett Landscapes 704-577-1615	Lineberger—July 2006 Michael Jones—July 2006

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<b>Painters</b>	True Pane Windows & Pressure Cleaning Truepanecleaning.com 704-231-3999	Heslin—Jan. 2016 Neat, clean & very professional.
	Chris Hooks Chris Hooks Inc. Tel: 704.516.1529 Email: <a href="mailto:chris_hooks_inc@yahoo.com">chris_hooks_inc@yahoo.com</a>	Newell—June 2014 He painted the exterior & interior and does an exceptional job. He also does drywall repair, wood rot repair, pressure washing, etc. He is extremely meticulous and detail oriented.
	Cassidy Custom Homes Tel : 704 201 9788 Email: mickandanto@aol.com	Ben Noonan—July 2009 We had new siding, painting, and new garage door installed. He exceeded our expectations without breaking the bank.
	A Brighter World Painting Inc. 3209 Bow Hunter Trail Matthews NC 28104 Thomas Lever Office 704-821-4682 Mobile 704-737-8565	Asimos—May 2009 Linda Walker—June 2013 Painted kitchen cabinets and did a great job.
	Randy Tarleton Custom Painting Interior & Exterior 704-606-6401	Christine & Lans Slack March 2007 100% satisfied  Leah Jones—April 2010 fantastic work and price -goes above and beyond to make customer happy
<b>Personal Trainer</b>	Kathy Stieglitz Get serious! 704. 533. 2868	Leanne Johnston—Nov. 2009 She's been my personal coach for many years.

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<b>Plumbers</b>	Gooding's Plumbing Office: 803—831-1130 Cell: 704-451-9759 Bill@goodingsplumbing.com	Evelyn Chin—August 2008 He installed a tankless water heater and was very efficient. Great pricing too!! I LOVE THIS GUY!!!! He replaced a frozen backflow valve for the irrigation system.-- April 2010
	Willman Plumbing 1212 Gordon street Charlotte NC 28205 704-332-8246	Will Bishop – Jan. 2015
<b>Pressure Washing</b>	Daren Kozlowski 980-200-6006 <a href="mailto:djknewdj@gmail.com">djknewdj@gmail.com</a>	Jayma—June 2013 Great job.
	Josh Wilson 704-998-9000 <a href="mailto:jmwcmw@gmail.com">jmwcmw@gmail.com</a>	Skiltons – June 2007
<b>Roofers</b>	Crown Builders 704 375-2665	L. Lemons & B. Miller—May 2011 We were very pleased and would recommend without hesitation.
	Acacia Construction Marvin Jayma 704-309-7491	Keith Jayma --Aug. 2009
<b>Structural Additions/Renovations</b>	JH Custom Builders Josh Jones (704) 904-9927 Kyle Hedges (704) 222-2766	Michael Ritchie – April 2010
	Steve Matela Detailed Interiors 704-583-4477 Cell 704-201-8652	Lynne Solland--June 2006 Bathroom remodel
	Rosario Felix Felix Remodeling 1138 Maria Christina Ln Charlotte, NC 28214 704-309-9232	Ben Noonan—Jan. 2010 Superb in both quality of his work as well as pricing.
<b>Tile</b>	Carlos Tile & Marble, Inc. 4549 South Blvd. NC 28209 704-634-8219 or 704-527-1887	Jayma—August 2008 He is very fair and will work with you to get the job to the right specifications and price. Plus he is timely.

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<b>Tree Services / Removal</b>	Out On A Limb 704-891-8251	Mallory Johnson—June 2013 Great job.
	Tim Young Tree Service timyoungtreeservice.com e-mail youngfingp@aol.com 704-491-8713	H. Murray—June 2009
	Mark Shuey Timber Hill Tree 704-752-1940 or 704-617-5566	Padgett—07 July His work is excellent and reasonable. Murray—July 2014 Very reasonable, crew worked fast and cleaned up. Would use them again
<b>Tree Stump Removal</b>	Brandon Parson 704 506-0285	B. Miller—April 2012 & March 2015 Very reasonable, responsible, cleaned up well, and very respectful to not damage the lawn.
<b>Windows</b>	Jeff Foor Southern Siding and Roofing 704-650-6375	Keith Jayma --Aug. 2006

In March 2002 a homeowner experienced home improvement fraud when he responded to a vendor's ad placed in his newspaper box. To help others avoid similar situations, the homeowner provides the following recommendations: Take 5 minutes and research the contractor at <http://www.charlotte.bbb.org> (better business) by clicking on the "Check out a

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Company” link. The BBB also recommends the following: “Make sure that contracts contain what is to be done, materials to be used, and a completion date, as well as agreed upon price and method of payment. Keep a copy of your written contract and any guarantee. Obtain verbal promises in writing. Recognize that you may have a 3-day right of cancellation privilege. Obtain several estimates before making a decision, when possible. Ask for a waiver of lien with payment. Be cautious about paying in advance to unknown home improvers; always obtain a driver’s license identification, vehicle license plate number, or verifiable name, address and phone, when dealing with individuals with whom you are not familiar or on whom you have no prior information.”

## VENDORS TO BEWARE OF

Deck Maintenance	PROTECT A DECK Owner--Greg Clark	Leah Jones—March 2009 They have been attempting to refinish our deck now for a week and it is still a terrible mess, worse than when they began.
Drains	<a href="http://www.ncdrains.com">www.ncdrains.com</a> Derek Bradley 704-720-9144	Leah Jones—Jan. 2014 Trying to have our issues corrected which is proving to be expensive and annoying.
Floors	Ogle’s Wood Flooring Huntersville, NC	Gabriela Spindola—April 2007
Garage Repairs	Garage Door Service Co. 704-347-4797	Asimos—March 2008 Watch Out!!
Home Renovations	Jeff Honeycutt	Kueser -- he presents himself as a contractor and does not pay subcontractors.
Home Renovations	Glen Monaco	Holland—paid for work and didn’t finish. Not licensed.
Painter	Armando Roque House Painting USA, Inc.	Nock—no contract received, damaged the house, messy work, poor caulking.
Painter	Williams Painting Rock Hill, SC	Gabriela Spindola—April 2007
	All Surface Painters PO Box 1942 Matthews, NC 28106 Don Salomon – Owner 704-891-5188	Jim Roy—August 2009 Too many problems to list. Very dissatisfied.
Pro Tech Roofing and Exterior or Protect Roof Cleaning	Jeff Wilson	Murlless—paid for work and he didn’t finish
Town & Country Tree Service (Company name changes frequently)	Roger McIntosh 704-496-1390	Various Homeowners—May 2011 Check the criminal history on this owner. He does not have insurance. Damaged house. Does not remove tree debris.
Tree Removal	Godfrey (something) In a green van Rodney Sisk from Rutherfordton	Kueser—Incomplete job on tree removal. – July 2008

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Landscaping	Todd Huff Green Source Group	Jason Jones—May 2010 Completed a portion of the quoted job, but then demanded full payment. Extremely unreasonable and unprofessional.
Plumber	Dan King plumbing (now known as Ben Franklin)	Lehner—They cannot be trusted

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